

Indiana Civil Rights Commission  
**AGENCY MONTHLY REPORT**  
June 2012



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Executive Director

# Intake

The Intake section of the report shows the number of phone, web and/or mail inquiries received from the public. It also shows the number of jurisdictional complaints drafted and mailed. The number of signed complaints received for investigation is also reported.

	July 2011	Aug 2011	Sept 2011	Oct 2011	Nov 2011	Dec 2011	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	June 2012	Year to Date
Total Number of Inquiries	412	425	300	338	309	317	305	366	381	419	377	279	<b>4,228</b>
Number of Complaints Drafted	80	83	51	85	64	61	61	69	64	103	103	72	<b>896</b>
% of inquiries drafted	19%	20%	17%	25%	21%	19%	20%	19%	17%	25%	27%	26%	<b>21.1%</b>
Employment	48	54	35	45	44	49	43	54	45	58	81	52	<b>608</b>
Real Estate	7	9	5	10	3	3	6	4	3	8	5	7	<b>70</b>
Public Accommodation	5	2	5	6	2	6	2	4	4	5	12	3	<b>57</b>
Credit	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Education	2	1	0	0	1	3	3	2	3	3	5	4	<b>37</b>
Unknown	18	17	0	24	14	0	7	5	9	37	0	6	<b>137</b>
Number of Complaints Formalized	103	118	78	67	95	69	85	84	95	73	99	67	<b>1,033</b>
Employment	85	86	51	50	67	49	75	67	73	57	73	47	<b>780</b>
Transferred from EEOC*	34	16	9	2	5	1	23	17	7	1	4	0	<b>119</b>
Real Estate	9	22	18	11	15	5	4	8	14	6	16	6	<b>134</b>
Transferred from HUD**	2	7	6	4	3	2	1	2	1	1	5	1	<b>35</b>
Public Accommodation	8	8	6	5	10	12	6	4	5	8	7	12	<b>93</b>
Credit	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Education	1	2	3	1	3	3	0	5	3	2	3	2	<b>28</b>

\*EEOC sends cases to ICRC pursuant of the Deferral Program. These transfers are included in the total # of EEOC complaints formalized.

\*\*Reflects cases retrieved from Teapots. These transfers are included in the total # of HUD complaints formalized.

# Inquiries by Region

This section provides a breakdown of the inquiries received by each region.

	July 2011	Aug 2011	Sept 2011	Oct 2011	Nov 2011	Dec 2011	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	June 2012	Year to Date
Total Number of Inquiries by Region	412	427	300	338	309	317	305	366	381	419	377	279	<b>4,228</b>
<b>Region 1</b>	40	41	34	48	35	35	40	51	38	53	46	44	<b>465</b>
<b>Region 2</b>	36	38	33	31	22	27	22	36	38	40	26	20	<b>333</b>
<b>Region 3</b>	27	29	19	16	17	17	11	13	22	31	22	14	<b>211</b>
<b>Region 4</b>	20	22	14	5	17	22	7	11	12	13	10	11	<b>132</b>
<b>Region 5</b>	133	134	94	116	108	109	132	146	156	158	148	110	<b>1,411</b>
<b>Region 6</b>	27	28	26	33	30	25	26	37	35	35	32	19	<b>326</b>
<b>Region 7</b>	14	15	14	22	19	15	18	12	18	21	29	16	<b>199</b>
<b>Region 8</b>	20	22	17	13	18	17	18	19	19	11	24	20	<b>198</b>
<b>Region 9</b>	16	19	8	14	15	14	17	19	16	28	27	19	<b>196</b>
<b>Unknown</b>	79	79	41	40	28	36	14	22	27	29	13	6	<b>341</b>

**Region 1:** Jasper, Lake, LaPorte, Newton, Porter, Pulaski and Starke

**Region 2:** St. Joseph, Elkhart, Marshall, Fulton, Kosciusko, Wabash, Cass and Miami

**Region 3:** LaGrange, Steuben, Noble, Dekalb, Whitley, Allen, Huntington, Wells and Adams

**Region 4:** White, Benton, Warren, Tippecanoe, Carroll, Clinton, Fountain and Montgomery

**Region 5:** Boone, Hamilton, Hendricks, Marion, Hancock, Morgan, Johnson and Shelby

**Region 6:** Howard, Grant, Blackford, Jay, Tipton, Madison, Delaware, Randolph, Henry, Wayne, Rush, Fayette, Union and Franklin

**Region 7:** Vermillion, Parke, Putnam, Vigo, Clay, Owen, Sullivan, Greene and Monroe

**Region 8:** Knox, Daviess, Martin, Lawrence, Gibson, Pike, Dubois, Orange, Crawford, Posey, Vanderburgh, Warrick, Spencer and Perry

**Region 9:** Brown, Bartholomew, Clark, Dearborn, Decatur, Floyd, Franklin, Harrison, Jackson, Jefferson, Jennings, Ohio, Ripley, Scott, Switzerland and Washington

**Unknown:** If the location of the inquiry cannot be identified.

# Investigation

The Investigation section shows the overall age of cases currently being investigated by the agency. Cases over 100 days in Real Estate or 180 days in all other cases could be in the Legal Department pending a decision. (Aged is >100 days in Real Estate and >180 days in all other cases).

	July 2011	Aug 2011	Sept 2011	Oct 2011	Nov 2011	Dec 2011	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	June 2012	Year to Date
<b>% of Aged Cases by Area</b>													
Employment	22%	14%	11%	18%	20%	21%	20%	20%	25%	22%	26%	27%	<b>27%</b>
Real Estate	7%	0%	0%	0%	0%	2%	0%	19%	12%	15%	0%	0%	<b>0%</b>
Public Accommodation	13%	6%	6%	5%	8%	11%	19%	22%	20%	25%	27%	13%	<b>13%</b>
Credit	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>
Education	31%	18%	18%	21%	9%	13%	14%	17%	20%	14%	35%	25%	<b>25%</b>
<b>Open Cases by Area</b>													
Employment	243	256	289	304	321	346	369	392	429	433	444	449	<b>449</b>
Real Estate	39	53	60	63	69	59	53	47	47	41	52	41	<b>41</b>
Public Accommodation	27	39	41	44	43	53	50	53	56	61	57	62	<b>62</b>
Credit	1	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Education	22	17	21	22	19	23	20	24	27	28	25	27	<b>27</b>

# Closures

The Closure section indicates the number of cases closed and how the case was closed after a complete investigation. NPC = No Probable Cause, CWS = Closed with Settlement (Mediation Agreement), CW = Closed Withdrawal, AD = Administrative Dismissal (Lack of Jurisdiction, Failure to Cooperate/Locate), FO = Final Order.

	July 2011	Aug 2011	Sept 2011	Oct 2011	Nov 2011	Dec 2011	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	June 2012	Year to Date
<b>Number of Cases Closed</b>	82	82	28	38	60	27	62	42	46	73	64	66	<b>670</b>
Employment	78	57	13	25	37	17	42	27	31	55	45	38	<b>465</b>
Real Estate	3	11	12	10	8	8	10	13	13	13	3	21	<b>125</b>
Public Accommodation	0	7	3	3	10	2	7	1	2	2	12	5	<b>64</b>
Education	1	6	0	0	5	0	3	1	0	3	4	1	<b>24</b>
Credit	0	1	0	0	0	0	0	0	0	0	0	1	<b>2</b>
<b>Type of Closure</b>													
NPC	70	72	17	26	41	20	43	31	37	56	45	40	<b>498</b>
CWS	4	2	3	8	10	4	8	6	5	9	11	9	<b>79</b>
CW	3	5	0	0	3	2	3	1	2	4	5	6	<b>34</b>
AD	0	3	4	1	2	0	3	4	1	0	3	3	<b>24</b>
FO	5	0	2	0	4	1	5	0	1	4	0	8	<b>30</b>

# Legal

The Legal section tracks cases receiving probable/reasonable cause, as well as provides information on active cases being handled by the Legal Department.

	July 2011	Aug 2011	Sept 2011	Oct 2011	Nov 2011	Dec 2011	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	June 2012	Year to Date
Probable/Reasonable Cause Findings	4	5	3	3	3	1	12	2	4	5	4	6	<b>52</b>
Employment	4	4	0	1	1	1	9	2	3	2	3	6	<b>36</b>
Real Estate	0	1	2	1	2	0	3	0	1	3	0	0	<b>13</b>
Public Accommodation	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
Education	0	0	1	0	0	0	0	0	0	0	1	0	<b>2</b>
Credit	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Active Cases	38	41	44	46	44	48	45	48	44	49	54	59	59
Employment	20	23	24	23	18	22	24	28	29	32	34	38	38
Real Estate	8	8	11	11	14	15	9	9	7	9	11	12	12
Public Accommodation	4	4	4	5	5	5	6	6	5	5	5	6	6
Education	6	6	7	7	7	6	6	5	3	3	4	3	3
Credit	0	0	0	0	0	0	0	0	0	0	0	0	0
Average Age of Cases since NOF*													

\*NOF (Notice of Finding). This includes cases that are now pending in state court.